Update on Dayton-Montgomery County water status
- All water customers have service -
- Boil advisory continues for affected areas -

Release Date: Thursday, Feb. 14, 2019

Following the overnight identification of the water system line break location, water service was returned to normal capacity by 8 a.m. Water customers are no longer asked to reduce consumption.

Water distribution plants are pumping at full capacity, and the area of disruption has been been isolated from the distribution system.

Customers may experience rusty, muddy, cloudy and/or milky water due to air entrapped in the system. This should dissipate over the next few days.

There are approximately 30,000 service connections (about 75,000 residents) in areas affected by the boil advisory, which remains in effect. A searchable map online at daytonohio.gov/boiladvisory allows residents and businesses to look up Dayton addresses to find if they are living in the boil advisory area.

Tap water is safe for consumption after customers have allowed water lines to flush and/or run for a minimum of three minutes and then boil for at least one minute prior to consumption. Customers can also find boil advisory fast facts and tips at daytonohio.gov.

Dayton water customers may call 333-4905 to report any issues with water pressure; Montgomery County customers may call 781-2688.

The City of Dayton Department of Water has taken samples from locations throughout the water system for testing for possible contaminants. Testing results are expected by Friday evening (Feb. 15); in the meantime the boil advisory remains in effect.

The City has also established three distribution sites at its recreation centers for customers to pick up Red-B-Gone laundry additive to protect laundry from discolored water. Residents will be asked to show identification or a Dayton water

bill showing an address in affected areas. The recreation centers are open from 6 a.m. to 9 p.m.:

Greater Dayton (2021 W. Third St.)
Northwest (1600 Princeton Dr.)
Lohrey (2366 Glenarm Ave.)

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