



2022 Dayton Survey results show growing satisfaction and room for growth

Release date: Friday, March 17, 2023

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Community response to the 2022 Dayton Survey indicates positive growth in residents' opinions about some City services and their lives in Dayton. The survey also identifies potential areas for improvement.

The Dayton Survey measures residents' opinions of City services, programs, and performance, as well as neighborhood life and other matters.

Growing resident satisfaction:

- In 2022, over 60% of residents indicated that they were “very satisfied” or “satisfied” with Dayton as a place to live. This is up from 57% in 2021 and represents a six-year high for the survey.
- Fifty-eight percent of residents expressed that they were “very satisfied” or “satisfied” with their neighborhood overall. Representing a six-year high for respondents, from a low of 45% when the question was introduced in 2016. Satisfaction is highest amongst Downtown and East Dayton residents.
- Almost 60% of residents said that they have good access to fresh groceries near where they live. This result represents a four-year high after the question was introduced in 2018, and the largest gains in agreement with this question have been experienced in Downtown, North and West Dayton neighborhoods.
- Over half of Dayton residents are satisfied with their overall quality of life in Dayton.

Improvement in City services:

- Satisfaction with police services has grown, with 58% of residents reporting that they were “very satisfied” or “satisfied”. Satisfaction is up 20 percentage points in the North Central Land Use Council when compared to last year’s survey.
- Residents continue to express strong satisfaction with the City’s fire and EMS services, with almost 76% reporting that they were “very satisfied” or “satisfied” with services. Residents’ satisfaction with these services has remained high since

this question was introduced in 2017, with over 70% of residents responding positively for each survey cycle.

- Nearly 76% of residents reported that they were highly satisfied with Dayton’s waste collection services; this represents an increase of over 14 percentage points from last year. Satisfaction grew in every Land Use Council, with marked satisfaction growth in Northern and Western neighborhoods.

Dayton residents indicate areas of opportunity and room for growth:

- In response to whether they are satisfied with Dayton’s affordable housing options, almost 29% of residents responded neutrally and another 29% said they were “dissatisfied” or “very dissatisfied.”

- When asked if they were satisfied with the quality and condition of housing in their neighborhood, 41% of residents expressed satisfaction. This is a six-year low for responses, with satisfaction dropping in all Land Use Councils.

- Forty-one percent of residents believe that police are held accountable for their actions, and almost 40% believe that police enforce laws consistently.

- Residents remain dissatisfied with the quality and condition of Dayton’s sidewalks, streets and pavement, with 61% saying they are dissatisfied. Dissatisfaction levels have declined from last year but remain high.

- Results show that the top three important issues for residents are crime/safety, abandoned homes/blight/decay and drug use, with over 70% of residents responding that these were important issues.

The survey was conducted by ETC Institute, a nationally recognized surveying and public opinion firm. The 2022 Dayton Survey began arriving in homes the week of September 19 and responses were collected through Dec. 8, 2022. Over 10,000 survey packets were mailed to randomly selected Dayton households, with 1,380 completed responses.

For a report of survey results, go to daytonohio.gov/2022daytonsurvey.

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