



## City of Dayton minimally impacted by global tech outage

*Release date: Friday, July 19, 2024*

This morning, City of Dayton IT staff identified issues caused by a faulty software update released overnight by U.S. cybersecurity firm CrowdStrike.

Although some City devices have been affected, core City services remain fully operational. Regional dispatch operations, payment systems, and call centers continue to function without disruptions.

City IT personnel are working diligently to restore the limited number of devices impacted and are confident that related issues will be resolved by the close of business today. All City facilities normally open to the public are operating as usual, and all employees are reporting to work according to normal schedules.

Customers experiencing any delays in City response during this time are encouraged to call 937-333-4800.

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