



City staff to visit thousands of Dayton households during summer months

"Neighborhood Matters" visits allow residents to share concerns, ask questions

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Hundreds of City of Dayton employees will knock on doors at over 18,000 Dayton households during late spring and summer as the City rolls out its new Neighborhood Matters community engagement initiative.

Employees will listen to residents' concerns about neighborhood issues and comments about City government and services.

Residents will also be reminded of upcoming and recent service improvements including the return of curbside loose leaf pickup and the expansion of residential street resurfacing, as well as the City's commitment to water quality.

Requests for services will be documented and reported to City departments using a special code in the Dayton Delivers customer service app.

Neighborhood Matters walks are scheduled for nine Fridays beginning May 31 (through August 2, with the exception of July 5), from 1 p.m. to 3 p.m.



The schedule calls for visits to 9,201 addresses in five East Dayton neighborhoods and 8,959 addresses in 10 West Dayton neighborhoods.

Employees will walk neighborhoods in pairs and will be identifiable by their brightly colored t-shirts and City ID badges. Approximately 400 staff members are expected to participate. When residents are not at home or otherwise unavailable to talk, employees will leave behind an information packet.

Dayton's Neighborhood Matters initiative is modeled on a prototypical program

operated in Salisbury, North Carolina, in 2016. City Manager Shelley Dickstein learned of the North Carolina program when attending a conference of city managers.

"Neighborhood Matters will be an opportunity to significantly improve communication with greater numbers of Dayton residents," said Dickstein. "Our goal is to build relationships between residents and the people who serve them and to get valuable input from the community."

For more information including a schedule of neighborhood visits, go to daytonohio.gov/neighborhoodmatters.

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