



## City issues precautionary boil advisory

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The City has issued a precautionary boil advisory for customers who experienced a disruption in service this afternoon. A precautionary boil water advisory is issued when the water system experiences a loss in positive water pressure, typically due to a main break.

Early this afternoon Water Department crews at the Ottawa Water Plant noticed the loss of pressure. City crews are now in the final stages of isolating the break. However, due to the water system's redundancy the Water Department was able to reconfigure the Miami Water Treatment Plant to compensate for the Ottawa Plant's production to the low pressure system.

At this time, reservoirs are filling to normal capacity. Residents should see water pressure returning to normal in the next few hours as the system stabilizes.

Residents should:

- Flush all taps used for drinking and cooking for at least 3 minutes.
- Bring all water to a boil, let it boil for at least one minute, and let it cool before using, or use bottled water.
- Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.

To see if your water service was impacted visit the [map](#).

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